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DPHSS Bureau of Child Care Services Staff Professional Development Training

The Department of Public Health and Social Services (DPHSS) would like to inform the community that the Division of Children's Wellness (DCW) Bureau of Child Care Services (BCCS) will be closed on Monday, December 22, 2025, from 10:30 a.m. to 5:00 p.m. for staff professional development training.

During this time:

- Frontline phone lines for BCCS will be unavailable.
- Staff will not be on site to receive documents or in-person inquiries.

Normal business operations will resume on Tuesday, December 23, 2025, during regular office hours.

This professional development training is part of DPHSS and DCW's continued commitment to:

- Strengthen the quality of care and services provided to children and families.
- Enhance staff knowledge and skills to better serve the community.

We appreciate the public's understanding, patience, and cooperation as we invest in our workforce to improve service delivery and outcomes for the families we serve.

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